



An Affiliate of the Métis Nation of Alberta

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metiscrossing.org

### **Cultural Experience Provider**

**Location:** Métis Crossing, Smoky Lake, AB

**Closing Date:** Open until suitable candidate found

**Position Status:** Full time

### **The Organization**

Métis Crossing is Alberta's first major Métis cultural destination where we share and celebrate the Métis culture with all people! With its unique design that combines both traditional and contemporary Métis craftsmanship, Métis Crossing is a special blend of comfort, culture, and Métis history. Directly adjacent to the Métis Crossing Cultural Gathering Centre, our 40-room boutique lodge offers scenic views overlooking the majestic North Saskatchewan River, the very route used by our Métis ancestors as they gathered at this very spot. The Lodge offers a Bistro for coffee and express breakfast, as well as a Lounge for cocktails and light snacks

### **The Opportunity**

Métis Crossing seeks applicants for the position of "Cultural Experience Provider". The successful applicants will conduct and implement cultural programs by engaging, educating, and entertaining visitors at Métis Crossing. The successful candidate will also assist with events, serving guests, and the gift shop.

### **Key Responsibilities**

- Conduct various programs that serve diverse visitor groups.
- Provide exceptional customer service to patrons of Métis Crossing and its programs.
- Assist in the daily operations of Métis Crossing.
- Assist with events (set up, take down) and with serving guests.
- Assist with the ongoing maintenance of Métis Crossing.
- Conduct research on various topics in relation to Métis Culture and history.
- Assist with gift shop transactions and sales.
- Other duties as required.

### **Skills & Competencies**

- Strong oral communication skills.
- Demonstrated ability to listen to public and be responsive to inquiries and comments.
- Experience working with diverse audiences of varying cultural backgrounds, ages and abilities.
- Ability to master and apply a wide variety of interpretive techniques.
- Demonstrated ability to present program information and facilitate program activities.

- Demonstrated ability to speak in front of large groups.
- Demonstrated ability to understand and carry out written and oral instructions.
- Flexibility to adjust to changes in schedule and assignments.

### **Qualifications**

- Post-secondary education in history, tourism, education, native studies or related field.
- Experience leading groups.
- Experience in teaching, museum interpretation, theatrical performance or storytelling.
- Strong customer service skills.
- Knowledge of Métis arts and crafts.
- Knowledge of Alberta history and cultural diversity.
- Knowledge of Alberta Métis.

### **Other Requirements**

- Availability to work a mixed schedule of days, evenings, and weekends.
- Ability to work at Métis Crossing in Smoky Lake.
- Clear Criminal Record Check with Vulnerable Sector Check required.
- Must be MNA Citizen

### **Employment Details:**

- Schedule will be based on a 40-hour work week, and will include weekdays, weekends, and holidays.
- Safe, secure, subsidized accommodations available.

### **What we Offer:**

- A rich Indigenous cultural experience.
- Opportunity to work at the first Major Métis cultural interpretive center.
- Personal development & career opportunities.
- Part time or casual employment during the school year.

Please send your resume to [employmentmc@metis.org](mailto:employmentmc@metis.org)

*Métis Crossing thanks all applicants for their interest. Only applicants selected for an interview will be contacted. No phone calls please.*